



# About us

Turning Leaf is a non-profit, charitable organization that provides person-centered, crisis and treatment services to low and high-risk vulnerable and marginalized individuals living with mental illness and intellectual challenge in our community. Turning Leaf's support is customized to every individual's needs and risk level. We offer crisis-intervention and treatment services, community support, day program services, residential support (including emergency housing, 24-hour homes, cluster housing, and home share), a harm reduction program, clinical services, indigenous services and more.

We are proud to be recognized as one of Manitoba's Top Employers of 2024. This honour distinguishes Turning Leaf as a leader in our industry, and as one of the top places to work in the province.

## **MAKE AN IMPACT**

Being a part of the Turning Leaf team means you will have the opportunity to make a direct and positive impact on people's lives every day. The work is challenging in all the best ways and deeply rewarding. Many of our employees say they have found their life's purpose while working here. Turning Leaf provides ongoing, meaningful training to ensure we remain an industry leader and that our employees have the skills and confidence to be successful in their careers. We are an organization that pledges to uphold a workplace culture of inclusion, diversity, compassion, and respect.

## **RESIDENTIAL SUPPORT WORKER JOB SUMMARY**

Turning Leaf Support Services' Residential Division is designed to provide 24-hour, in facility, person-centered supports to adults (or individuals transitioning to adulthood) living with intellectual challenge and mental illness. Residential Support Workers work directly with our participants, helping them set goals and make healthy life choices. Residential Support Workers work closely with and report to the Residential Supervisors and Team Leads to observe, plan, implement, and execute programming that promotes learning and development in daily living, social, and life skills.

## **COMMUNITY SUPPORT WORKER JOB SUMMARY**

The Community Support Worker will provide our person-centered supports to participants who live within the community in various living arrangements. Community Support Workers will work directly with our participants in helping set goals and making healthy life choices. Community Support Workers will work closely with and report to the Community Support Clinical Case Managers and Supervisors to observe, plan, implement and execute programs and activities that promote and encourage learning and development in daily living, social and life skills.

## DAY PROGRAM SUPPORT WORKER JOB SUMMARY

Day Program Support Workers are responsible to provide our services to the Day Program participants. Day Program Support Workers will report to and work closely with the Day Program Supervisor to observe, plan and implement activities to facilitate learning and development in daily living, social and life skills. Day Program Support Workers will also assist and work with the Day Program Volunteers through scheduling and support to ensure the smooth running of the program.

## **CRISIS RESPONSE SUPPORT WORKER JOB SUMMARY**

The Crisis Response Support Worker will work closely with Clinical Case Managers and Supervisors to provide a wide range of support services. These services include (but are not limited to) crisis intervention, safety planning, deescalating situations (in person and on the phone), assisting in finding emergency shelter accommodations, transporting participants to the hospital, providing transportation home following discharge, searching for missing participants, handing out harm reduction supplies, supporting first responders and requesting emergency services as needed. The overall purpose of the Crisis Response Worker is to ensure and assist providing a continuity of support services after business hours seven days a week.

## **REGIONAL DIRECT SUPPORT WORKER JOB SUMMARY**

Turning Leaf Support Services' Residential Support Division is designed to provide 24-hour, in facility, personcentered supports to adults (or individuals transitioning to adulthood) who are living with intellectual challenge, developmental disability and/or mental illness. Direct Support Workers will also provide support to participants living independently within the Community. Direct Support Workers will work directly with our participants in helping set goals and making healthy life choices. Direct Support Workers will work closely with and report to the Residential Supervisors and Team Leads to observe, plan, implement and execute programs and activities that promote and encourage learning and development in daily living, social and life skills.

# New Hire Incentive Program: Full/Part-Time new hires will receive a \$200 bonus after six months of employment.

#### **BENEFITS**

- Paid Mileage to the region
- Regional wage premium
- Awake overnight premium
- Health Benefits (Full-time employees)
- GRRSP Program (optional)
- Paid Wellness Time (Full-time employees)
- Bereavement and Compassionate Care Time
- Employee Family Assistance Program (EFAP)
- Paid training (First Aid/CPR, NVCI, VPA, etc.)

#### **HOW TO APPLY**

Applicants can express their interest by submitting a cover letter that clearly demonstrates why they are the ideal candidate (cover letters must cite specific examples congruent with the posting requirements) to <u>careersmb@tlservices.ca</u>



We thank all applicants, but only those being considered for an interview will be contacted. Turning Leaf Services is an equal opportunity employer that pledges to uphold a workplace culture of inclusion, diversity, compassion, and respect. Turning Leaf offers competitive salaries and excellent benefits and is committed to cultivating an environment where work-life balance is valued.