Educational Technologist
Applied Computer Education

Applicants are to clearly demonstrate how they satisfy the selection criteria in their written submissions and must identify the competition number they are applying for in the subject line of the email.

An eligibility list may be created for similar casual, part-time, full-time, and term positions

DUTIES
Reporting to the Chair of Applied Computer Education, the Educational Technologist will support the technologies underpinning online and blended teaching and learning at Red River College. They support and enable staff, students and industry to use educational software effectively, support the creation and administration of online educational content in collaboration with Subject Matter Experts and troubleshoot technology problems, and investigate new technologies as required.

The candidate will provide guidance and assistance on a variety or technologies. Exceptional customer service, innovation and business or technical skills paired with strong communications are required in a blended in class and online learning environment.

Ideal candidates will have a passion for supporting adult learning and a commitment to lifelong learning.

REQUIRED QUALIFICATIONS
- Diploma in Education or Information Technology field; an equivalent combination of education and experience may be considered
- Experience in customer service or supporting others to achieve results
- Experience with a variety of technologies, processes and procedures
- Able to troubleshoot student/staff/industry problems with educational technologies face-to-face, over the phone, and via email
- Able to proactively setup educational technology training and support materials including written documentation and video resources
- Experience with User Experience
- Experience with creating marketing materials
- Experience with researching, testing, and reporting on new educational technologies as directed
- Experience with a variety of technologies
- Excellent written skills
- Strong verbal communication skills
- Strong intercultural skills
- Effective interpersonal and conflict resolution skills
- Able to work remotely online and on campus
- Experience building a respectful workplace culture that promotes diversity, learning and continuous improvement

ASSETS
- Experience with supporting students
- Experience with Microsoft Office
- Experience working in education field

CONDITIONS OF EMPLOYMENT
- Applicants must be legally entitled to work in Canada
- This position may be required to work evenings and/or weekends
- This position may be required to work throughout the academic year including the summer months

RRC Polytech is a leader in applied learning and innovation. Our talented team of employees is passionate about education, innovation and student success. We offer competitive salaries, extensive benefits and the opportunity for personal and professional growth in a rewarding career.

At RRC Polytech we are committed to fostering an inclusive environment, where all employees and students feel valued, respected and supported. We aspire to have a workforce that is representative of the diversity within our communities, and welcome applications from women, Indigenous persons, racialized persons, persons with disabilities, persons of all sexual and gender identities and others who may contribute to the further diversification of ideas. All qualified candidates are encouraged to apply; however, Canadians and permanent residents will be given priority.

If you require this information in an alternate format, please contact humanresources@rrc.ca.

RRC Polytech campuses are located on original lands of Anishinaabe, Cree, Oji-Cree, Dakota, and Dene peoples, and on the homeland of the Métis Nation.

COMPETITION NUMBER
2022-236

CLOSING DATE
January 2, 2023

SALARY
$47,774 - $65,326 per annum

POSITION LOCATION
Exchange District Campus
(Winnipeg, MB)

POSITION TYPE
Full-Time Position Available
Anticipated Start January 2023

APPLY ONLINE AT
rrc.ca/careers

RRC Polytech is committed to providing accessible employment, and ensuring that our recruitment, assessment and selection process is barrier free. If a candidate requires accommodation during the hiring process, Human Resources Services will work with the individual to meet their needs.

We thank all applicants for their interest, but only those selected for an interview will be contacted. For more information and other employment opportunities, visit rrc.ca/hr