

## Network Technician

### Information Technology Solutions

Applicants are to clearly demonstrate how they satisfy the selection criteria in their written submissions and must identify the competition number they are applying for in the subject line of the email.

This competition may be used to establish a 6 month eligibility list of qualified candidates for future vacancies.

### DUTIES

Red River College Polytechnic requires an experienced self-motivated individual to support the enterprise network. Key expectations will include: assisting with the configuration, installation, and maintenance of complex network hardware and software including switches, routers, wireless access points, access-lists, other appliances, and operating system configurations; acting as the first point of contact for trouble calls on network related issues and documenting issues using our trouble ticketing system; assisting with the planning, documentation, implementation, and testing of regular network hardware and software upgrade projects; monitoring and analyzing network logs and troubleshooting connectivity problems using a combination of hardware and software tools; creating and maintaining accurate network and configuration documentation; coordinating requests for, and installation of, new network connections; providing account maintenance for various network services.

### REQUIRED QUALIFICATIONS

- Post-secondary diploma in Information Technology; other combinations of education and experience may be considered
- Demonstrated experience with Cisco networking products, including both switches and wireless access points
- Experience creating and maintaining various forms of network documentation
- Strong organizational skills with good attention to detail
- Excellent analytical, research, and problem solving skills
- Excellent interpersonal and verbal communications skills
- Excellent written communications skills
- Experience working effectively in a project team and individually with limited supervision
- Adaptability to work in a constantly evolving network environment
- Values Diversity, Equity, and Inclusion
- Commitment to lifelong learning

### ASSETS

- Experience with Cisco VoIP and/or other collaboration technologies
- Experience working with structured cable plant systems and specifications, including CAT5e, CAT6, and fiber optic technologies
- Experience using network monitoring and testing tools, such as log analyzers, LAN analyzers, and cable meters
- Experience with modern macOS, Linux, and Microsoft operating systems

### CONDITIONS OF EMPLOYMENT

- Applicants must be legally entitled to work in Canada
- This position may be required to work evenings and/or weekends
- This position may be required to work overtime
- This position may be required to travel
- Incumbent must provide a current and satisfactory Criminal Records Check
- Must be able to lift 25 lbs.
- Valid Class 5 drivers license

RRC Polytech campuses are located on original lands of Anishinaabe, Cree, Oji-Cree, Dakota, and Dene peoples, and on the homeland of the Métis Nation.

### COMPETITION NUMBER

2022-114

### CLOSING DATE

July 7, 2022

### SALARY

\$52,578 - \$71,889 per annum

\*The successful candidate will receive a market supplement of \$4,710 to \$6,449 per annum respectively, respectively, pro-rated on an hourly basis.

### POSITION LOCATION

Notre Dame Campus  
(Winnipeg, MB)

### POSITION TYPE

Full-Time Position Available

### APPLY ONLINE AT

[rrc.ca/careers](http://rrc.ca/careers)

RRC Polytech is a leader in applied learning and innovation. Our talented team of employees is passionate about education, innovation and student success. We offer competitive salaries, extensive benefits and the opportunity for personal and professional growth in a rewarding career.

At RRC Polytech we are committed to fostering an inclusive environment, where all employees and students feel valued, respected and supported. We aspire to have a workforce that is representative of the diversity within our communities, and welcome applications from women, Indigenous persons, racialized persons, persons with disabilities, persons of all sexual and gender identities and others who may contribute to the further diversification of ideas. All qualified candidates are encouraged to apply; however, Canadians and permanent residents will be given priority.

If you require this information in an alternate format, please contact [humanresources@rrc.ca](mailto:humanresources@rrc.ca).



RRC Polytech is committed to providing accessible employment, and ensuring that our recruitment, assessment and selection process is barrier free. If a candidate requires accommodation during the hiring process, Human Resources Services will work with the individual to meet their needs. We thank all applicants for their interest, but only those selected for an interview will be contacted. For more information and other employment opportunities, visit [rrc.ca/hr](http://rrc.ca/hr)